

I hope this will help you understand the things that are taking place with the Club.

Q: Can I continue to host Good Sam state/provincial & individual chapter meetings?

A: At this time, all meetings should be cancelled.

Q: How does this impact my state/provincial rally?

A: All Good Sam State/Provincial rallies are to be cancelled. A note will be placed on GoodSam.com/Events that all 2020 Good Sam State/Provincial Rallies are postponed indefinitely.

Q: If I cancel my event, but cannot receive a refund, what should I do?

A: Event venues are diligently working with organizations to either provide a full refund or offer a credit towards a future event. Please inquire if the venue is willing to provide.

Q: Can I still get reimbursed for my expenses?

*A: Effective **March 20, 2020**, reimbursement for Good Sam State/Provincial Director expenses will be paused. If you have expenses prior to **Friday, March 20, 2020**, please submit those as soon as possible. We will work to get everyone reimbursed. We will accept expenses for reimbursement through **Friday, April 10, 2020**.*

Q: Will my complimentary memberships provided to me by the company remain active – Good Sam membership, Roadside Assistance, TravelAssist, Coast to Coast and Passport America?

A: All of these memberships will remain active until the date printed on your membership card.

Q: Can I still receive crewmember pricing when making a purchase at any Camping World or Gander RV & Outdoors SuperCenter?

A: Yes, your crewmember pricing will remain active.

Q: Can I still receive my Rally support funds in 2020, even though my event is being cancelled?

A: Since going forward all GS Rallies are cancelled funds, will not be available. If your state/province has already received their support, we encourage you to use the funds to support a charitable organization in your area during this time of need.

Q: This is an election year for my state/province, are we continuing with the elections?

A: The Good Sam State/Provincial Director program is paused until further notice. More updates will be available at a later time.

Q: When will the program begin again?

A: At this time, the program is paused until further notice. We will continue to send communication to the team as updates are available.